IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/684,163
Filing Date 10/10/2003
Confirmation No. 2292
First Named Inventor ..... Rostislav Shabalin
Assignee ..... Microsoft Corporation
Group Art Unit 2114
Examiner ..... Loan Truong
Attorney's Docket No. MS1-2672US
Title: Product Support Connected Error Reporting

To: Commissioner for Patents
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Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: Jan 30, 2008

By: /Tim R. Wyckoff/
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